

Thinking of going solar?

Are you looking at buying solar panels for your household or business? How do you go about it?



What does it involve? How do you get some clear and unbiased advice? How do you get a supplier that is trustworthy and will deliver a quality product?

The Clean Energy Council has a range of services and guides for households and businesses wanting to investigate going solar.

A section of their website (link:

<http://www.solaraccreditation.com.au/>) has a great deal of information about going solar. It also has useful links to:

- guides explaining the process for households and businesses to install solar panels and connect them to the grid (follow the link: [purchasing your solar PV system](#))
- a list of approved solar retailers (follow the link: [CEC Approved Solar Retailers](#)) that have voluntarily signed the Clean Energy Council's Solar PV Retailer Code of Contact (follow the link: [Solar PV Retailer Code of Conduct](#)). By signing the code, retailers commit to responsible sales and marketing activities and industry best practice.

Dealing with an Clean Energy Council Approved Solar Retailer means you will receive:

- a 5-year whole-of-system warranty on workmanship and products
- detailed information on the process involved between system installation and network connection
- assurance that the company has gone through a rigorous and detailed process to become approved as a code signatory
- peace of mind that the company will adhere to all existing legislation and regulations, and that its sales representatives will act ethically and not engage in any dishonest or misleading tactics
- many other quality and performance guarantees.

The Solar PV Retailer Code of Conduct has been authorised by the Australian Competition and Consumer Commission and was launched late last year by Federal Environment Minister Greg Hunt.

Signatories to the code can be identified by the Clean Energy Council Approved Retailer logo:



The Total Environment Centre (TEC) and Greenpeace Australia Pacific have recently launched a Green Electricity Guide (follow the link: [Green electricity guide](#)), which gives information about the environmental credentials of the major retailers of electricity in NSW and other States. It also details which of the retailers provides the best prices for households and businesses that export their power from solar PV to the grid.